# DEPARTMENT OF THE AIR FORCE STATE OF MISSISSIPPI

OPENING DATE: 5 November 2024 CLOSING DATE: 4 December 2024

**Position Title:** Services Manager **Unit/Duty Location:** ANG CRTC, Gulfport, MS

Min Grade: TSgt/E6 Security Clearance: SECRET

Max Grade: MSgt/E7 PULHES: 3,3,3,3,3,3

ADNET

**UMD Position AFSC:** 3F171 **ASVAB Requirements:** G:30

**Area(s) of Consideration:** (1) Members of the MS National Guard (Statewide) and (2) any applicant that can become a member of the MS Air National Guard (Nationwide)

**Special Note:** This FULL TIME MILITARY duty position vacancy in the Air National Guard is announced and will be filled under the provisions of Section 502(f), Title 32 and United States Code.

**Specialty Summary:** Manages and directs Force Support programs, operations, and retail operations. Supervises and works in appropriated fund (APF) and Food 2.0 food service activities; fitness and sports programs; community support functions; recreation; Force Support readiness programs; contingency quarters; laundry; mortuary affairs program; and non-appropriated fund (NAF) operations while in-garrison and in deployed environments. Operates and supervises automated information management systems. Deploys and employs in support of theater operation plans, contingency operations, natural and man-made disasters. Knowledge and proficiency to operate in hostile environments created by terrorism, sabotage or chemical, biological, or conventional warfare. Related DoD Occupational Subgroups: 180000.

**Duties and Responsibilities:** Manages Force Support Sustainment operations. Improves work methods and procedures to ensure efficient operation and customer satisfaction. Executes customer service and support programs. Resolves customer complaints. Applies accounting principles to control resources. Inspects and evaluates Force Support activities. Determines resource availability, pricing and merchandise trends, inventory levels and safeguarding procedures. Maintains liaisons with civilian industry to keep abreast of current trends, product development, and improved service techniques. Evaluates contractor performance in outsourced Services functions. Determines APF and NAF budget requirements. Performs NAF financial management functions. Requisitions and accounts for subsistence, supplies, and equipment. Identifies facility requirements and conducts surveys to determine facility renovation, construction, and modernization. Develops capital expenditures programs for NAF and APF facilities. Establishes equipment layout, and operation and maintenance procedures. Operates food service activities. Plans, prepares, and adjusts menus within a food service activity. Performs culinary duties. Supervises and manages Dining Facilities, Flight Kitchens, Alert Facilities, Small (MUNS) Sites, and Missile Alert Facility Feeding Operations (MAFFO), Kiosks, and Provisions on Demand. Manages subsistence distribution, warehouse, and logistical functions. Operates fixed, bare base, missile alert and portable facilities and equipment. Executes fitness and sports programs. Conducts and oversees fitness assessments according to Air Force policy. Trains and advises unit fitness program managers and physical training leaders. Conducts fitness improvement training programs. Maintains close liaison with commanders and unit fitness managers on the Air

Force Fitness Program. Conducts personal fitness training and develops individual and group exercise regimens. Explains concepts of fitness requirements. Demonstrates proper conditioning procedures, weight training and aerobic equipment techniques. Performs recreation programming and community support functions. Plans and provides and Morale, Welfare, and Recreation (MWR) programs and activities. Performs marketing and advertising for community support functions. Operates MWR functions. Executes directed and self-directed programs and events. Maintains unit readiness and plans program. Conducts capability readiness and unit type code readiness reporting. Oversees home station readiness training. Oversees base support plan and continuity of operations plan program management. Performs unit deployment manager responsibilities. Operates unit control center (UCC) command and control operations. Establishes and manages contingency quarter's operations. Determines lodgment of inbound personnel. Maintains locator system. Monitors contingency quarter's occupancy status and determines availability of transient quarters. Performs mortuary affairs administration functions. Performs mortuary operational support. Conducts, trains, and supervises teams for the search and recovery of human remains. Arranges for transporting and disposition of remains. Ensures mortuary entitlements, escorts, and military honors are arranged. Establishes and maintains mortuary case files.

Performs other duties as assigned.

**Length of Tour:** IAW ANGI 36-101, paragraph 6.2.1., Initial tours will not exceed 6 years and constitutes the Probationary Period. Follow-on tour will not exceed six years and will not be extended beyond an enlisted Airman's Expiration Term of Service (ETS) or an Officer's Mandatory Separation date (MSD).

\*Initial Tour will be 3 years\*

**Appointment:** The publication of AGR orders by HRO will be the official appointment into the Mississippi Air National Guard AGR program. **No commitment** will be made by the command to any applicant prior to the review of qualifications by the HRO and TAG approved appointment through the Officer Action Board (if applicable).

## Minimum Qualification Requirements:

- 1. Individuals must meet Physical Fitness Standards. Applicants must provide a printed copy of the electronic Air Force Fitness Assessment Results dated within the past 12 months of application close date, reference AFI36-2905. (Note: Your full name must be printed on the official copy)
- **2.** Air National Guard, Air Force Reserve or the United States Air Force members who have not achieved a passing Fitness Program score are not eligible for entry into the AGR Program.
- **3.** Air National Guard members must meet the physical qualifications outlined in AFI48-123. Submit AF Form 422 validated by your medical personnel, current within 12 months.
- **4.** An applicant on a medical profile may apply and be selected for an AGR tour; however, the selectee may not begin the AGR active duty tour until the medical restrictions are released.
- **5.** Must meet any Special Requirements outlined in the AFECD/AFOCD.
- **6.** Failure to maintain a security clearance will result in removal from the AGR program.
- 7. Selected individual must extend/re-enlist for a period equal to or greater than initial tour end date.
- **8.** Enlisted applicant's military grade cannot exceed the maximum UMD military grade authorized. Overgrade enlisted applicant must indicate, in writing, the willingness to be administratively reduced in grade when assigned to the position. Officers may not enter into the AGR program in an overgrade status.
- **9.** IAW ANGI 36-101, paragraph 5.2, the intent of the AGR program is to access AFSC qualified individuals. However, any applicant selected that does not possess the AFSC, must sign an agreement to retrain to include the statement in paragraph 5.2.1.1 of ANGI 36-101. Failure to meet and maintain training requirements will result in removal from the AGR program.
- **10.** IAW ANGI 36-101, paragraph 5.7, an individual must not have been previously separated for cause from active duty or previous Reserve Component AGR tour.
- **11.** IAW ANGI 36-101, paragraph 5.10, applicants should be able to attain 20 years of Total Active Federal Military Service (TAFMS) in the AGR career program. Waiver authority of this requirement is The Adjutant General (TAG). Individuals selected for AGR tours that cannot attain 20 years of active federal Service prior to reaching mandatory separation must complete a Statement of Understanding contained in Attachment 3 of ANGI 36-101.

- **12.** IAW ANGI 36-101, paragraph 6.6.1., members should remain in the position to which initially assigned for a minimum of 24 months. TAG may waive this requirement when in the best interest of the unit, State, or Air National Guard.
- **13.** Candidates will be evaluated on the basis of their education, experience, training, and performance. Consideration will be based on available information contained in the individual's application.
- **14.** Eligibility/Mandatory requirements for the AFSC(s) advertised are located in the current AFECD/AFOCD.
- **15.** ASVAB requirements must be met prior to submitting application. Any application received not meeting ASVAB requirements will be disqualified.

**Bonus/Incentive Recipients:** If you currently receive any type of incentive such as bonus, student loan repayment, or GI Bill Kicker, these incentives will stop effective on the first day of full time employment with the Mississippi Air National Guard. *Contact your RETENTION OFFICE MANAGER*.

**Equal Opportunity:** The Mississippi National Guard is an Equal Opportunity Employer. Assignment will be made without discrimination for any reason such as race, color, religion, sex, national origin, politics, or marital status. The management of AGRs will be free of discrimination IAW ANGI 36-7, ANG Military Equal Opportunity Program.

**Application Submission Instructions:** Submit all forms in their entirety. Additional documents such as resumes, may be included but are not required. **Be advised that applications are not reviewed until after the announcement closes. HRO does not notify members of missing or erroneous information. Incomplete applications will be disqualified.** 

### Minimum required documents to be submitted (in this order):

### <u>Air Force Applicants:</u>

- 1. NGB Form 34 -1 Application for Active Guard Reserve (AGR) Position signed. Ensure an explanation is attached for required answers given in Section IV
- 2. AF Form 422 Must be obtained from your Medical Group. Must be dated within last 12 months
- 3. Physical Fitness Report Fitness Tracker Report from myFITNESS or current system of record for physical fitness Official printout from current physical fitness database showing a current, passing score of 75 or higher. Official copy must have your name printed on it. The Air Force Physical Fitness Assessment Scorecard is NOT an acceptable substitution TE ET Archives and the substitution TE ET Archives and the substitution of the substit
- **4. Records Review (aka RIP)** Virtual Military Personnel Flight (vMPF) version is preferred but the MilPDS version is acceptable. Print and submit all pages (<u>Do not send a Career Data Brief or PCARS as they do not provide</u> all of the required information to validate qualifications)
- **5. College Transcripts** (only when listed as required)
- **6. Other Documents** Resume', special training certificates, etc.

## Army Applicants (may apply to un-restricted announcements only):

- **1. NGB Form 34 -1 -** Application for Active Guard Reserve (AGR) Position signed. Ensure an explanation is attached for required answers given in Section IV
- 2. IMR Record Most recent Medical Protection System (MEDPROS) Individual Medical Readiness (IMR) Record accessible through Army Knowledge Online (AKO). The PHA date on the IMR must be dated within the last 15 months to be valid
- 3. **DA Form 3349 -** Physical Profile (if applicable)
- 4. DA Form 705 Army Physical Fitness Test Scorecard
- 5. Soldier Record Brief (SRB)
- **6. REDD Report** (enlisted only) can be obtained through recruiters
- **7. College Transcripts** (only when listed as required)
- **8. Other Documents** Resume', special training certificates, etc.

Applications must be sent electronically via GEARS 6.0 and must be received before 2359 hours on the closing date of the announcement to be processed. Any missing required documents will result in disqualification. Submittals of any missing required documents after the closing date will **NOT** be accepted.

GEARS is an automated packet/document routing and tracking system built on a SharePoint platform that implements global management of business processes. It provides both pre-built and custom user-defined workflow. GEARS can be located via the AF Portal by typing GEARS in the AF Portal Search Engine or by copying and pasting the link below into your web browser.

\*\*\*New GEARS 6.0 website - https://gears.army.mil/dashboard

- Step 1: Scan and save all application documents as one (1) .pdf file (do not send individual pdf files)
- Step 2: Save file as: Announcement # LastName FirstName (ie. 20-1201 Doe John)
- Step 3: Log into GEARS 6.0 https://gears.army.mil/dashboard
- **Step 4:** Select the **Create a Packet** (located in the upper right header information)
- Step 5: In the Packet Name field, enter your file name (i.e. 20-1201\_Doe\_John)
- **Step 6:** For **Organization**, click "Choose", then select applicable organizations to find your unit, ensure "Make this my default organization" is checked, click "Submit". (For MS ANG members: select US Air Force, Air National Guard; for MS ARNG members: select US Army, Army National Guard)
- Step 7: For Packet Type, click "Choose", then select the "Hiring Actions" icon.
- Step 8: Select the blue Save Draft icon at the bottom of the screen
- *Step 9:* On the left-hand side under **Discussion/Instructions**, type in Application (required field)
- Step 10: Scroll down and enter Deadline date (date announcement closes)
- Step 11: Under Packet Files, click Supporting. Navigate to your saved file and double click the file to be uploaded. If the file is uploaded successfully, you will see the file listed under Support Files.
- Step 12: At the top, middle of the page, click on Enter Assignee
- Step 13: Type my last name: Hammarstrom, then click on my name when it appears
- Step 14: Under Action Requested, select Concur/Nonconcur
- Step 15: Click Save Draft at the bottom of the screen
- Step 16: The Save Draft should change to Submit Packet, if not, click Save Draft again, then Submit Packet
- Step 17: Log out of GEARS 6.0

\*The GEARS platform is not intended to be used for long term storage of files. All applications received through GEARS 6.0 will be downloaded to the HRO network as they are received and deleted from GEARS. Once received, all application documents to include selection documentation become the property of HRO and will not be released to any applicant for any reason.

The HRO is not responsible for any malfunctions when using electronic means to transmit job applications. Be sure to allow yourself enough submission time.

\*\*Applications may be submitted by email ONLY if the GEARS platform is malfunctioning.

#### **Questions and concerns can be addressed to:**

AGR Manager - Air: CMSgt David W. Hammarstrom DSN: 293-6195 Commercial: 601-313-6195 david.w.hammarstrom.mil@army.mil